

IMTA WEBINAR SERIES

THURSDAY, SEPTEMBER 12 | 10:00 - 11:00 AM

DRUG & ALCOHOL TESTING: WHAT TO DO WHEN SOMETHING GOES WRONG

SHAWN O'NEIL, HEAD OF VAULT WORKFORCE SCREENING OPERATIONS, VAULT WORKFORCE SCREENING

For transportation employees, drug and alcohol testing can become a routine experience. With numerous moving parts and various service agents involved, issues can easily arise more often than we would like. This session will explore common challenges encountered during testing and provide practical solutions available to employers. Using real-world examples, we will discuss steps that can be taken to address problems based on DOT regulations and industry best practices. We'll highlight the critical role of service agents in finding solutions and discuss proactive measures that can be implemented to reduce the occurrence of problems.

KEY DISCUSSION POINTS

- » Common and not so common problems that can occur in drug and alcohol testing.
- » Solutions available for DERs to take when a problem arises
- » Steps DOT may require based on regulations or best practices
- » How service agents can and should play a part in problem solving
- » Proactive measures that can be taken to reduce the risk of problems occurring

ABOUT THE PRESENTER



Shawn brings more than 25 years of experience in health insurance, transportation & logistics, occupational health, and regulatory compliance. At Vault, he oversees the implementation and administration of all operating strategies impacting workplace screening operations, recovery management solutions, regulatory compliance, and data privacy. Shawn is a Certified Substance Abuse Program Administrator and a Certified Information Privacy Professional. He holds a Master of Jurisprudence degree in Compliance and Enterprise Risk Management from Loyola University Chicago's School of Law.



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